

## What if you didn't have to worry about obsolescence?

Anyone who's made a major technology purchase only to have to turn around and replace it a few years later knows how easily today's solution can turn into tomorrow's problem.

Symposium has found that the best way to deal with obsolescence is to eliminate it. We do this by going above and beyond industry standard support, continuously incorporating advances in technology into our systems and making these advances available to our clients as part of the standard service contract, free of any additional costs.

The result? You get to keep your department at the leading edge of capability while avoiding the whole process of wholesale system replacement and everything it entails. No matter how technology changes and your needs evolve, you can count on Symposium to keep things up-to-date and running smoothly.

The Symposium Advantage		
Support Services	Industry Standard	Symposium
Standard patches	✓	✓
Regular business hour support	✓	✓
24/7/365 live person mission critical support	✓	✓
All new upgrades in functionality	✗	✓
All new public safety modules	✗	✓
Emerging technologies and architectures	✗	✓

- Obsolescence Proof:**
- Open Design
  - Constantly Evolving
  - Free Upgrades
  - New Features
  - Client Input
  - Proven Track Record

"The upgrades keep our system cutting edge. Symposium listens to our feedback, and gives us the capabilities we need."