

## Horizon Event Management Environment



- Easily Customized
- Reliable
- User Friendly
- Wireless enabled
- Windows-based
- Superior technical support
- Comprehensive training

### What is the Horizon EME?

Horizon EME is a highly customizable Computer Aided Dispatch system (CAD) used for responding to emergency events. It incorporates and distributes critical information required by public safety agencies as they respond to and manage any type of emergency.

### Is this software designed primarily for large organizations?

The Horizon EME is suited to any size organization, from small rural fire departments through to large multi-jurisdictional command centers serving many agencies. Symposium Technologies works with clients of all sizes, throughout North America.

### How proven is the EME?

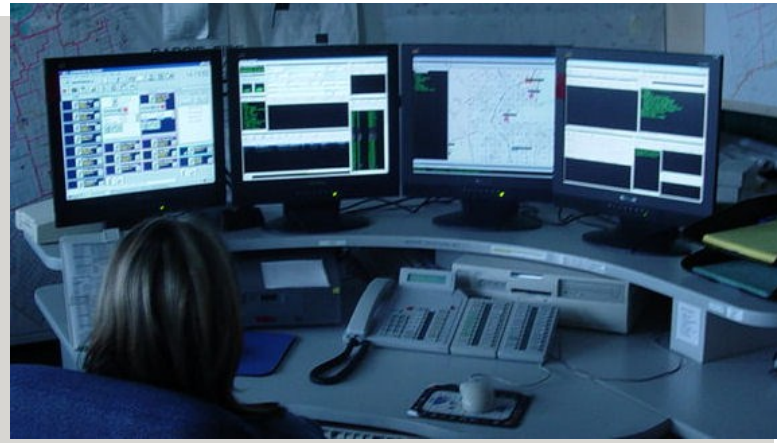
The EME is in use with public safety agencies throughout North America, and is enthusiastically endorsed by its users. Symposium Technologies has a proven track record of bringing projects in on time and on budget.

### What exactly do you mean by “event management”?

Event management is the ability to detect, respond to and effectively manage multiple incidents in real time. It includes the ability to deploy the appropriate people and equipment to situations, as well as provide ongoing communication and support to achieve a successful response.

### If we have existing technology do we have to invest in a whole new system?

One of the EME’s great features is its ability to customize and integrate all your existing technology in one platform. This includes such things as RMS, mobile data, GPS, alarm monitoring, radio consoles, digital voice loggers, and video. In fact the EME incorporates any current or future systems you may require. Everything works together as one seamless integrated system and is wireless-enabled.



“The Symposium team did a great job, and we’re extremely pleased with our choice.”

“We like the fact that the new system could be specifically customized for our needs.”

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### Can Symposium Technologies train our staff?

Yes. We place a great deal of emphasis on ensuring that your staff clearly understand everything required to fulfill their responsibilities. Symposium offers a variety of training options, including small task-based classes and train-the-trainer sessions. Our instructors are skilled in teaching operators with varying levels of computer knowledge and expertise. We also offer ongoing refresher training to ensure that staff remain skilled.

### How accessible is technical support?

Mission critical technical support is available 24 hours a day, 7 days a week, 365 days a year. We guarantee comprehensive and professional help to clients anywhere in the world, immediately, at any time of the day or night.

### How is the system installed?

We conduct a thorough needs analysis and submit an implementation plan for your approval.

A statement of work is then developed outlining what the final system will look like and the timeframes for delivery. Your existing data is then integrated into the new system, followed by system implementation, training, and final cut-over. Symposium then provides ongoing support.

### Is this system costly?

The EME is designed to be affordable to departments of all sizes. Additional value-added features such as unlimited workstation licensing, free first year’s technical support, and free advanced upgrades make it an even better value.

### How can we determine if this is right for our organization?

Symposium Technologies recognizes that every agency and organization works differently. We work with you to address your specific needs and challenges, and provide a fully customized solution best suited to your situation, backed by the best training, implementation, and support.